

**CHAPTER 20:  
VOLUNTEER YOUR  
SERVICES  
&  
MAKE A  
DONATION**

## **Volunteer or Donate**

Coatesville VAMC depends on the goodwill of our benefactors and volunteers who wish to give something back to America's heroes.

### **Volunteering**

Volunteers provide many important functions throughout the Medical Center and help make our patients' stay more enjoyable. Volunteers can perform a number of services, and a volunteer's talents are closely matched with one of our many assignments.

### **Volunteer Assignments**

We've listed some of the ways you can volunteer below. However, if you have special skills to offer, please call us so we can discuss how you can best use your talents to help our patients.

### **Volunteer Van Drivers**

Help pick-up outpatient veterans and take them to their outpatient appointments. To fill this role, you must have a current driver's license and automobile insurance and pass a physical exam. Hours: 7:00 a.m. - 12:00 noon, or 12:00 noon - 5:00 p.m.

### **Information Desk Volunteer**

Help patients and visitors with information and clinic locations. Hours: 8:00 a.m. - 12:00 noon, or 12:00 noon to 4:00 p.m.

### **Volunteer Office Assistant**

Help different medical or administrative offices in the medical center. Duties include filing, answering phones, and greeting and directing patients. Hours: 8:00 a.m. - 12:00 noon, or 12:00 noon - 4:00 p.m.

### **Volunteer Nursing Assistant**

Help patients who need assistance feeding themselves. Open hours.

### **Volunteer Patient Reminder Caller**

Help make phone calls to remind patients about their scheduled appointments. Open hours.

### **Discharge Patient Survey Caller**

Call patients who have been discharged from the medical center and record their responses for a survey. Open hours.

### **Patient Escort Volunteers**

Provide assistance with pushing patients in wheelchairs to their scheduled appointments. Open hours.

### **Amenity Relief Volunteer**

Assist and support nursing staff on inpatient units providing amenities and special attention to patients as needed. Open hours.

### **Volunteer Clothing Room Attend**

Issue men and women's clothing.

### **HOSPICE Volunteer**

Assist with the preparation of breakfast for HOSPIC patients. Hours are negotiable.

### **Recreation Volunteer**

Help assist patients with various recreational activities. Hours are open.

### **Special Events Volunteer**

Assist the Voluntary Services office with special events, like Christmas and Veterans Day activities. Also assist with the bi-monthly fund raising event, selling popcorn and soft pretzels

**To volunteer, call Mr. Earl Johnson at (610) 384-7711 extension 4272 or visit the Coatesville VAMC Voluntary Service Office, located on the ground floor of building 5. We will be happy to receive your application or discuss how you can help us in our mission to provide comfort and care to America's veterans.**

### **Giving**

Cash donations are used for the comfort and welfare of our veteran patients, including

- hygiene products
- refreshment supplies
- television for patients
- recreational activities

Non-cash contributions are used to make our patients' stay more enjoyable. Items which are accepted include

- coffee and cookies
- new or gently used clothing
- telephone cards
- Microwave oven and DVD/VCR combos are greatly appreciated
- New underwear, for both men and women
- New socks and t-shirts, for men and women

**To make a cash or non-cash contribution, please contact Mr. Earl Johnson at (610) 384-7711 (1-800-290-6172 out of area) extension 4272.**

**For application,** please go to <http://www.volunteer.va.gov/apps/VolunteerNow/>

\*Above Source directly from --<http://www.coatesville.va.gov/giving/index.asp>