

GENERAL INFORMATION**COATESVILLE VAMC: SERVICES PROVIDED**

1400 Black Horse Hill Road

Coatesville, PA 19320-2096

www.coatesville.va.gov

610-384-7711 or 1-800-290-6172

To schedule all appointments, please call extension 4239/3349 (Call Center)

For eligibility information, please call extensions 5008 or 5034

Primary Care Services

For program information, please dial extension 4239/3349

- Acute and Chronic Medical Condition Management
- Diagnostic Services, including:
 - Laboratory
 - Pharmacy
 - Radiology
- Health Promotion and Disease Prevention
- Specialty Clinics, including:
 - Audiology
 - Dental
 - Infectious Disease
 - Neurology
 - Nutrition
 - Optometry
 - Pain Management
 - Podiatry
 - Respiratory Services
 - Urology
 - Women Veterans Health
- Specialty Care Referrals
- Special Examinations, including:
 - Agent Orange
 - Compensation and Pension
 - Ionizing Radiation
 - Persian Gulf
- Urgent Care/Follow-up Care
- Veteran and Caregiver Education

Geriatrics and Extended Care Services

For program information, please dial extension 4239/3349

- Adult Day Care
- Caregiver Support Services
- Chaplaincy
- Community Living Center
 - Dementia Care
 - Geropsychiatric Care
 - Inpatient Hospice Care

GENERAL INFORMATION

- Rehabilitative Care
- Community Residential Care Referrals
- In-home Skilled Care
- Geriatric Adult Day Care
- Golden Memory (Dementia) Clinic
- Home Based Primary Care
- Homemaker Home Health Aide
- Hospice and Palliative Care
- Physical Medicine and Rehabilitation
- Respite Care
- Speech Pathology and Audiology

Mental Health Services

For program information, please dial extension 4239/3349

- **Community Residential Care**
 - Emergency Staff Response Care (24/7)
 - Group Therapy
 - Housing Placement Assistance
 - Individual Therapy
 - Life Skills Education
 - Social Skills Development
 - Stress Management Education
- **Homeless Domiciliary Care**
 - Group Therapy
 - Individual Therapy
 - Life Skills Education
 - Post Traumatic Stress Disorder Group Therapy
 - Relapse Prevention Education
 - Sexual Addiction Education
 - Substance Abuse Recovery Skills
 - Education
 - Vocational Counseling and Placement
- **Inpatient Psychiatry**
 - Family Therapy
 - Group Therapy
 - Individual Therapy
 - Medication Therapy
 - Physical Therapy
 - Psychological Testing
 - Social Work Services
- **Mental Health Outpatient Clinic**
 - Biofeedback Therapy
 - Crisis Intervention
 - Family Therapy
 - Group Therapy
 - Individual Therapy

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- Marital Counseling
- Neuropsychological Testing and treatment
- Veteran Education
- Pharmacotherapy
- Polytrauma Treatment
- Post Traumatic Stress Disorder Therapy
- Psychological Testing, Diagnosis and Evaluation
- Social Work Services
- Traumatic Brain Injury Evaluation and Treatment
- Vocational Counseling and Placement
- **Post Traumatic Stress Disorder Residential Unit**
 - Alcohol and Drug Education
 - Alcoholics and Narcotics Anonymous
 - Group Support
 - Anger and Assertiveness Education
 - Cognitive Behavioral Therapy
 - Depression Therapy
 - Eye Movement Desensitization and Reprocessing
 - Family Education Program
 - Family Therapy
 - Group Therapy
 - Guilt and Grief Education
 - Individual Therapy
 - Marital Counseling
 - Prolonged Exposure Therapy
 - Relapse Prevention Education
 - Stress Management Education
- **Substance Use Treatment (Outpatient and Residential)**
 - Detoxification Treatment
 - Dual Diagnosis Treatment
 - Group Therapy
 - Individual Therapy
 - Impaired Driver Program
 - Outpatient Day and Evening Treatment
 - Parenting Skills Education
 - Relapse Prevention Education
 - Suboxone Induction and Treatment

GENERAL INFORMATION

Community Based Outpatient Clinics

For program information, please call: 4239/3349

Springfield Outpatient Clinic

194 West Sproul Road
Suite 105
Springfield, PA 19064

Spring City Outpatient Clinic

11 Independence Drive
Spring City, PA 19475
4239/3349

- Family Therapy
- Group Therapy
- Individual Therapy
- Marital Counseling
- Pharmacotherapy
- Psychological Testing
- Post Traumatic Stress Disorder Therapy
- Primary Care Services
- Referral Services
- Social Work Services
- Substance Use Treatment

Food and Refreshments

Canteen, Coffee Shop and Retail Store- Located in Building 9.

To contact VCS Retail Store, dial 610-384-7711 ext. 4239/3349

- Food Court
- 24 Hour Vending Machines

*Source: CVAMC Services provided information verified via Call Center Staff; 12/2012

GENERAL INFORMATION

CVAMC: ADVANCE DIRECTIVES- There may come a time when you are unable to decide or tell us what you want with regards to your treatment. You have the opportunity now to make some decisions ahead of time. You can tell us in writing about the kind of care you would want if you cannot speak for yourself. This is done through an **advance directive**. Some common questions about advance directive are:

- What is an advance directive?
- Who can be my proxy?
- What happens if I do not have an advance directive?
- How do I go about making an advance directive?
- What other help is available?
- Can my advance directive be changed?
- What should I do with my advance directive?

What is an advance directive? An advance directive is a written document that explains the health care you want to receive if you cannot or choose not to make your own decisions. There are two kinds of advance directives —

- A **living will** lets you state in advance what kind of care you would want or not want if there comes a time when you cannot make these decisions for yourself.
- A **durable power of attorney** for health care is used to appoint a person you trust to make health care decisions for you when you cannot or choose not to make your own decisions. This person is called a **proxy** or **health care agent**.

Who can be my proxy? It should be someone you trust — a spouse, parent, adult child, friend, or other family member. Whoever it is, you should talk to them about your concerns and wishes and what kind of treatments you would want or not want. You and your proxy cannot know all of the questions that might arise in the future, so you'll want your proxy to know what you value most in life and how this reflects on the type of care you would choose for yourself.

What happens if I do not have an advance directive? If you can no longer make decisions about your health care, your doctor will ask your next of kin, family, and friends what they believe you would want. These decisions are not easy to make. They can cause great stress in families that have not taken the time to discuss these matters ahead of time.

How do I go about making an advance directive? At the Coatesville VAMC, our social workers are equipped to assist you in preparing advance directives. Just ask any of your providers to contact your team social worker.

What other help is available? Our medical center has resources to help you write your advance directive. These include video programs on the VA Television Network or in the Veteran Education Center. You can also ask for our medical center's advance directive policy and procedures.

Can my advance directive be changed? Yes, but only by you. You may change or cancel it at any time. You can do this by simply telling your doctor, but it is best to write a new advance directive. Be sure to tell your proxy and others concerned with your health care.

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What should I do with my advance directive? An advance directive is only effective if it is shared with those who need to know. It must be part of your medical record. Make and give copies to the following parties —

- your doctor(s)
- your proxy
- anyone concerned with your health care

*****Don't forget to make a copy for your own records.***

For information or questions about advance directives, please call your assigned social worker on your team. If you are not sure of Veteran's assigned social work, please contact social work services at (610) 384-7711, extension 5155.

*Source: <http://www.coatesville.va.gov/Veterans/advance.asp>; 10/2012

GENERAL INFORMATION

DRIVING DIRECTIONS TO COATESVILLE VAMC

1400 Black Horse Hill Road, Coatesville, PA 19320

Phone: (610) 384-7711

From Philadelphia

- Rte 76 to King of Prussia
- See below

King of Prussia

- Rte 202 (South) to Rte 30 (West)
- Rte 30 (West) to VA Medical Center and Brandywine Hospital Exit, at end of Exit turn left to light
- At light, turn left, follow signs to VA Medical Center

Philadelphia International Airport

- Rte 1-95 (South) to Rte 322 (West), toward West Chester
- Rte 322 (West) to Rte 1, turn left, proceed short distance to Rte 202 (North), turn right
- Rte 202 (North) to Rte 30 (West) in Exton (NOTE: Rte 202 makes abrupt right turn before reaching West Chester)
- Rte 30 (West) to VA Medical Center and Brandywine Hospital Exit, at end of exit turn left to light
- At light, turn left, follow signs to VA Medical Center

Delaware

- Rte 202 (North) to Rte 100 (North) to Rte 30 (West) in Exton
- Rte 30 (West) to VA Medical Center and Brandywine Hospital Exit, at end of exit turn left to light
- At light, turn left, follow signs to VA Medical Center

OR

- Rte 41 (North) to Rte 10 (North) to Rte 30 (East)
- Rte 30 (East) (NOTE: immediately following Rte 10, merge right toward Downingtown)
- Rte 30 (East) to VA Medical Center Exit
- Turn Left at end of Exit
- Proceed straight ahead to VA Medical Center

North

- PA Turnpike to Exit 23/Downingtown West Chester
- Rte 100 (South) to Rte 113 (South)
- Rte 113 (South) to Rte 30 (West) (at bottom of long decline)
- Rte 30 (West) to VA Medical Center and Brandywine Hospital Exit, at end of exit turn left to light
- At light, turn left, follow signs to VA Medical Center

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DRIVING DIRECTIONS TO SPRING CITY VA OUTPATIENT CLINIC

located at 11 Independence Drive in Spring City, PA 19475. Phone (610)-948-0981

From Philadelphia

*I-76 (West) to Rte 202-422 (West) to exit 328B-A toward King of Prussia

***See below**

From King of Prussia:

*Rte 202 (South) to I-76 (East)/Swedesford Rd ramp toward Rte 422 (West)/Pottstown

*Exit toward Royersford

* Left onto South Township Line Rd which becomes Main St then becomes East Bridge St

*Right onto Bridge St

*Right onto Pennhurst Rd

*First Right onto Independence Dr

*First Left continuing on Independence Dr, follow signs to Spring City VA Outpatient Clinic

From Philadelphia International Airport:

*I-95 (South) to I-476 (North) to Exit 7 toward Plymouth Meeting

*Take I-76 (West) via Exit 16-B toward Valley Forge

*Take Rte 202-422(West) to Exit 328B-A toward King of Prussia/West Chester/Pottstown

*Exit at 328-A (Rte 422 West) toward Pottstown/Swedesford Rd to Exit toward Royersford

* Left onto South Township Line Rd which becomes Main St then becomes East Bridge St

*Right onto Bridge St

*Right onto Pennhurst Rd

*First Right onto Independence Dr

*First Left continuing on Independence Dr, follow signs to Spring City VA Outpatient Clinic

From Delaware:

*I-95 (North) via Exit 165-B toward I-295/Wilmington/I-495/Philadelphia

*Merge onto Rte 202 (North) via Exit 8 toward West Chester (crossing over into Pennsylvania)

*Take Rte 202 (North) toward Downingtown/Paoli to the PA-401 Exit

*Turn Left onto Conastoga Rd/PA-401

*Turn Right onto Phoenixville Pike which becomes State Rd/PA-29

*Slight Right to continue on PA-29

*Turn Left onto West Pothouse Rd

*Turn Right onto Kimberton Rd/PA-113

*Turn Left onto Nutt Rd/Schuylkill Rd/PA-23 which becomes PA-724

*Turn Right onto Bridge St

*Take second Left onto Pennhurst Rd

*Make first Right onto Independence Dr

*Make first Left continuing on Independence Dr, follow signs to Spring City VA Outpatient Clinic

From North:

*Rte 422 (East) to PA-724 Exit toward Phoenixville

*Make a Left onto East Schuylkill Rd/PA-724

*Make a Left onto Bridge St

*Make second left onto Pennhurst Road

*Make first Right onto Independence Dr

*Make first Left continuing on Independence Dr, follow signs to Spring City VA Outpatient Clinic

*Source: Directions to CBOC information verified via HUD/VASH Case Management Specialist: Michelle Bade; LCSW 2012

GENERAL INFORMATION

DIRECTIONS TO SPRINGFIELD CBOC – CROZER KEYSTONE HEALTHPLEX – 194 West Sproul Road, Suite 105, Springfield, PA 19064. Phone - 610-543-3246

From Philadelphia:

- *I-95 S to I-76 N via Exit 7 towards Plymouth Meeting
- *Take Exit #3 Swathmore/Media
- *Keep R towards Swathmore/Springfield
- *Merge onto East Baltimore Pike
- *Make a slight L onto PA-320N
- *194 West Sproul is on the left

From King of Prussia:

- *202 S to I-76 E towards Philadelphia
- *Merge onto I-476 S Exit 331A towards Chester
- *Take US-1 N exit, exit #5, towards Springfield
- *Merge onto South State Road/US-1N/Media Bypass via the ramp on the left
- *Merge onto W Sproul Road/PA 320S
- *194 W Sproul Rd is on the right

From Philadelphia International Airport:

- *I-95S towards I-476/Delaware
- *Merge onto I-476 N via exit #7 toward Plymouth Meeting
- *Take Exit #3 toward Swathmore/Media
- *Keep right to take the ramp toward Swathmore/Springfield
- *Merge onto E Baltimore Pike
- *Slight left onto PA 320N
- *194 W Sproul Road is on the left

From Delaware:

- *SR-1N toward Toll/Wilmington (Portions toll)
- * Take US-13N, exit 156, on the left towards I-295/New Castle/NJ-NY
- *Stay straight to go onto S Dupont Hwy/US-13N.
- *Take I-95 N ramp toward Port of Wilm/Philadelphia
- *Merge onto I-495N to I-95N (Crossing into PA)
- *Take I-476N, exit #7, towards Plymouth Meeting
- *Merge onto I-476 N
- *Take exit #3 toward Swarthmore/Media
- *Keep right to take the ramp towards Swarthmore/Springfield
- *Merge onto E Baltimore Pike
- *Turn slight left onto PA-320N and 194 W Sproul Road will be on your left

From the North:

- *Take US 422E to I-76 E
- *Merge onto I-476 S via Exit 331A towards Chester
- *Take US-1 N exit, exit #5, towards Springfield
- *Merge onto South State Road/US-1N/Media Bypass via the ramp on the left
- *Merge onto W Sproul Road/PA 320S
- *194 W Sproul Rd is on the right

*Source: Directions to CBOC information verified via HUD/VASH Case Management Specialist: Michelle Bade;
LCSW 2012

GENERAL INFORMATION

VISN 4 FACILITY CONTACT INFORMATION

VISN : Veterans Integrated Service Network

VA Healthcare - VISN 4 is an integrated system consisting of 10 VA Medical Centers, including 3 division health care system, and 43 community based Outpatient clinics (CBOC).

VISN 4 serves Veterans in 104 counties in the states of Pennsylvania, West Virginia, Delaware, New Jersey, New York and Ohio.

VISN4 Locations:

[Altoona](#)
[Butler](#)
[Clarksburg](#)
[Coatesville](#)
[Erie](#)
[Philadelphia](#)
[Pittsburgh](#)
[Lebanon](#)
[Wilkes-Barre](#)
[Wilmington](#)



James E. Van Zandt VAMC

2907 Pleasant Valley Blvd.
Altoona, PA 16602
Phone: 814-943-8164 or 1-877-626-2500
Website: www.altoona.va.gov

Butler VAMC

325 New Castle Road,
Butler, PA 16001-2480
Phone: 1-800-362-8262
Website: www.butler.va.gov

Louis A. Johnson VAMC

One Medical Center Drive
Clarksburg, WV 26301
Phone: 304-623-3461 or 1-800-733-0512
Website: Clarksburg.va.gov

GENERAL INFORMATION

Coatesville VAMC

1400 Black Horse Hill Road
Coatesville, PA 19320
Phone: 610-384-7711 or 1-800-290-6172
Website: www.coatesville.va.gov

Erie VAMC

135 East 38th Street
Erie, PA 16504
Phone: 814-868-8661 or 1-800-274-8387
Website: www.va.gov/erie

Lebanon VAMC

1700 South Lincoln Ave.
Lebanon, PA 17042
Phone: 717-272-6621 or 1-800-409-8771
Website: www.lebanon.va.gov

Philadelphia VAMC

3900 Woodland Ave.
Philadelphia, PA 19104
Phone: 215-823-5800 or 1-800-949-1001
Website: www.philadelphia.va.gov

VA Pittsburgh Healthcare System

University Drive
Pittsburgh, PA 15240
Phone: 412-688-6000 or 1-866-482-7488
Website: www.pittsburgh.va.gov

Wilkes-Barre VAMC

1111 East End Blvd.
Wilkes-Barre, PA 18711
Phone: (570) 824-3521 | (877) 928-2621
Website: www.wilkes-barre.va.gov

Wilmington VAMC

1601 Kirkwood Highway
Wilmington, DE 19805
Phone: 302-994-2511 or 1-800-461-8262
Website: www.wilmington.va.gov

*Source: <http://www.visn4.va.gov/>; 11/2012