

RESIDENTIAL HOMELESS PROGRAMS OPERATED BY COMMUNITY AGENCIES

INTRODUCTION TO VA GRANT AND PER DIEM PROGRAMS: LONG TERM TRANSITIONAL HOUSING FOR HOMELESS VETERANS

“Grant and Per Diem” (usually called “GPD”) programs are run by non-profit or public organizations in collaboration with the VA and supported by VA funding. Their purpose is to provide supportive services and/or transitional housing for up to 2 years for homeless Veterans. Although sometimes housed on VA property, these programs are NOT operated or staffed by the VA.

In grant programs, the VA pays up to 65% of actual costs for obtaining/rehabbing suitable building/s. The GPD partner must come up with other 35%. Most programs use a grant to get the facility ready and then receive a per diem rate per Veteran once the program opens. Additional sources of funding may be used. Grant and Per Diem NOFAs (notice of funding availability) are issued as funding becomes available. These grants are judged by a national panel and are HIGHLY competitive.

Characteristics of Eligible Organizations

- Public or non-profit entities (non-profits must have official 501(c)3 status with the IRS)
- Projected program is consistent with mission of organization
- Demonstrated capacity to finance, manage and complete proposal

Much more information is available on the Internet:

- 38CFR Part 61: VA Homeless Providers Grant and Per Diem Program Rules
http://www.va.gov/HOMELESS/docs/GPD/gpd_38cfr61_revisedsec64.pdf
- GPD Homepage on the VA website – includes a sample grant application
<http://www.va.gov/homeless/gpd.asp>
- National Coalition for Homeless Veterans website: <http://www.nchv.org>

General Inclusion Criteria for GPD Residents

- Homeless
- Medically and psychiatrically stable
- Be able to perform Activities of Daily Living (ADL) and live with others in a community setting
- Commitment to sobriety, treatment, program rules (savings, “rent,” 12-Step Meeting attendance etc), and achieving permanent housing
- Would not be better served by placement in a state Veteran’s home, personal care boarding home, or other long term placement due to cognitive or physical disabilities
- Free of pending criminal charges, warrants for arrest, or sentencing for criminal activity

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VA Staff Roles with Grant per Diem Programs at CVAMC:

**Kelly Tuturice LCSW GPD Liaison
Building 9, room 121E 610-384-7711 x6331**

GPD Liaisons...

- Recruit and educate new GPD providers
- Monitor admissions and discharge paperwork used for program evaluation and monitoring
- Approval for extensions of stay beyond 2 years and re-admissions
- Program evaluation for grant compliance via yearly inspections and quarterly data review as well as ongoing monitoring
- Incident reporting triage and response
- Review and authorize billing
- Maintain database of residents
- Problem solving facilitation
 - Encouraging collaborative focus on Veterans' needs
 - Problem may be identified by any stakeholder
- Case management
- Clinical and program consultant

**Cheryl Laurento, RN RN Case Manager
Building 10, room 120 610-384-7711 x 5687**

**Craig Davis, RN RN Case Manager
Building 7, room B12 610-384-7711 x 5622**

RN Case Managers...

- Provide general nursing and health case management such as
 - Assistance getting appointments or communicating with providers
 - Assessment of minor illnesses (not urgent enough for urgent care but more urgent than next available primary care appointment)
 - Support and education to improve self care for chronic diseases such as diabetes, heart disease, COPD etc
 - Medication questions and issues
 - Medical case management
 - Arrange for DAV rides for medical appointments at other VA medical centers

* Source: Grant and Per Diem program information verified via GPD Coordinator, K. Tuturice; 12/2012

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FRESH START FOUNDATION

VETERANS PROGRAM

1400 Blackhorse Hill Road; Building #10 – CVAMC

Coatesville PA 19320

Phone: 610-380-1285; In-house extension: 5699

Mission: To provide or assist Veterans in obtaining the treatment and support necessary for leading healthy and productive lives. Fresh Start provides a safe and structured living environment, access to health care and social services, and link their residents to opportunities that can lead to a return to individual dignity and self-sufficiency—free from the stresses of homelessness, drug addiction, alcoholism, and untreated mental health disorders.

About the Program: Fresh Start has partnered with both the Philadelphia VA Medical Center (PVAMC) and CVAMC since 1999 to offer supportive housing and services to Veterans struggling with homelessness or addictions. It is our experience that many of the Veterans who present for treatment at Fresh Start suffer from a myriad of problems relating to their homelessness and/or addictions, and mental health disorders. These presenting issues need to be triaged, stabilized, and monitored if our residents are to achieve a better quality of life.

The Fresh Start program in Coatesville PA is a 60-bed supportive housing unit located on the grounds of the Coatesville VA medical Center in building #10. Veterans may stay for up to one year if they are following the rules and actively working towards their goals for achieving permanent housing. The housing model is based in a behavioral modification and recovery philosophy that has proven to be very effective with the homeless Veteran population. Each Veteran will not only receive the benefit of being in a very safe, clean, and structured environment, he will also be monitored and case managed 24/7 by 15 staff members whose credentials range from the master level clinician to the “peer-to-peer” associate level care manager.

This program is funded by VA’s “Grant and Per Diem” program. We have partnered with the Coatesville VA medical center to provide a seamless continuity of care in an integrated service model. Professional medical and mental healthcare, work restoration services, and various other clinical services will be provided by CVAMC staff. In addition, Fresh Start staff are in constant communication with the medical center staff to ensure the continuity of each Veteran’s treatment.

Fresh Start uses an integrated model in which case managers:

- Provide initial triage and assessment, and coordinate medical and mental healthcare with CVAMC
- Access drug and alcohol counseling
- Track progress, motivation, and participation
- Access both VA and community-based resources
- Provide necessary vocational, educational, and financial training and support
- Access housing opportunities and linkage to housing assistance agencies

As a result of their homelessness, addictions, and mental and medical health disorders many Veterans often have many medical, legal, vocational, social, and financial repercussions. They often find themselves back in the community before they are able to fully address their situations. The Fresh

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Start/VA supportive housing model has succeeded in helping thousands of Veterans return to the community and lead very productive lives.

Admission Criteria- Fresh Start accepts new Veterans only after they have completed a personal interview and intake process. We believe that our personal interview process is the foundation for forming healthy treatment communities.

1. All potential Veteran residents must:

- Meet the VA's definition of homeless or "at risk" for homeless
- Be both medically and psychiatrically cleared by qualified VA medical and mental health professionals before admission
- Exhibit a high level of motivation toward their recovery
- Be willing to participate in our regimented daily schedule. All must be willing to accept a 3 day phone blackout and a 14-day total blackout period before becoming eligible for weekend passes
- Be enrolled in intensive out-patient therapy (5 days per week) upon acceptance to Fresh Start and for at least the first 30 days
- Sign a copy of the rules and regulations that govern the clients in our program. By signing this document, the client acknowledges that we have created a contract for their success which spells out their responsibilities and contains appropriate consequences for non-compliance.

2. Fresh Start will not accept any potential Veterans with a history of violent crimes, especially sexual offenses. We are essentially a neighborhood-based organization; we must exclude Veterans with these convictions in accordance with signed provisos and verbal agreements with local advocacy groups and with the communities in which our sites are located.

3. All potential Veterans being released to Fresh Start from a hospital or institution with a dual-diagnosis (co-occurring disorder) need to be accompanied by their prescriptions and /or a supply of their medications. In the event that the Veteran does not have health insurance, the attending psychiatrist must give the client enough medication for two weeks, so that we have enough time to initiate health coverage to pay for the ongoing prescriptions.

Financial Responsibility: Under VA grant and per diem guidelines Fresh Start may charge each Veteran up to 30% of their adjusted net income as "program fees". Veterans with no income pay no program fees. Fresh Start staff meet with each Veteran individually to establish his adjusted net income; program fees are usually approximately 20% of that amount. Each Veteran must agree to establish a savings of up to 70% of the adjusted net income after their financial responsibility to Fresh Start has been fulfilled. Veterans who fail to adhere to this savings agreement will be in non-compliance of program rules and may be discharged.

Contact Persons: Jeffrey J. Pittner MHS, CCDP (Clinical Director); 610-380-1285
Doug Spegal (Program Supervisor): 610 – 380-1285

*Sources: <http://www.freshstartfoundation.org/home>; Fresh Start information verified via Kelly Tuturice, GPD Liaison; 12/2012

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LZ II TRANSITIONAL RESIDENCE

1400 Black Horse Hill Road
Coatesville, PA 19320
610-466-7881; In house extension: 610- 384-7711 ext. 6320
FAX: 610-466-7884

*A Program of the Philadelphia Veterans
Multi-Service and Education Center, Inc.
213-217 North 4th Street
Philadelphia, PA 19106
215-923-2600*

History: The Philadelphia Veterans Multi-Service & Education Center has been providing Veteran Services for over 30 years. LZ II Transitional Residence was established in 1997 as a place for homeless veterans to call home while they focus on rebuilding their lives.

Our Mission: To offer a safe environment where women Veterans can stay, living in harmony with others, while they endeavor to attain personal growth and enhance life skills, in order to re-establish themselves as members of a community and regain ownership of their lives. ***May this light be a ray of hope, leading our brothers and sisters home***

- LZ II Transitional Residence is a ninety-five (95)-bed transitional facility for homeless male Veterans, operated by The Philadelphia Veterans Multi-Service and Education Center
- LZ II is located on the grounds of the Coatesville VA Medical Center
- Resident Veterans are obligated to attend regularly scheduled AA/NA meetings, group and individual therapy sessions, and maintain a monitored savings account.
- Veteran benefits counselors and job developers are available for assistance.
- LZ II staff provides direct assistance in implementing individual action plans
- LZ II and its staff strive to provide a comfortable, safe, and secure life-setting, while fostering respect, responsibility, and recovery.
- We are here to provide assistance and support the Veterans' efforts by creating an environment that will provide them:
 - Empowerment
 - Re-established connections to others
 - Attainment of effective and healthy coping skills
 - With a full commitment from the Veteran, this effort will take them down a path to a more secure and successful re-entry to the community.

Application and Admission Process

- An application is required for review before admission will be considered or granted.
- To learn more about the formal process, please contact the LZ II Program Coordinator.
- Applicants must give serious consideration to the commitment they will make by an admission to the LZ II program. Motivation is vital.

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LZ II TRANSITIONAL RESIDENCE

- It is here that Veterans are able to stay while they move in a new direction through a direct focus on addressing problems that may seem insurmountable.

Eligibility

- Homeless woman Veteran
- Medically and psychologically stable
- Ability to commit to recovery and treatment program model
- Have capacity to perform activities of independent daily living
- Have the ability to commit to program policy compliance

Services: Access to

- Medical and mental health services as a VA outpatient
- “Seeking Safety” program
- Case management
- Job development
- Educational opportunities
- Personal budget development
- Assistance with VA benefits
- Linkages to community resources and involvement
- Discharge planning

For more information contact the Program Coordinator at (610)466-7881

* Source: LZ II Transitional Residence information verified via Director, Sandy Miller; 8/2012

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THE MARY E. WALKER HOUSE

A Women Veterans' Transitional Residence

1400 Black Horse Hill Road

Coatesville, PA 19320

610-380-0704; In house extension: 610- 384-7711 ext. 6327

FAX: 610-380 1124

*A Program of the Philadelphia Veterans
Multi-Service and Education Center, Inc.
213-217 North 4th Street
Philadelphia, PA 19106*

History: Dr. Mary E. Walker served her country during the Civil War and was awarded the Congressional Medal of Honor. She remains the only woman to have received this great honor.

Our Mission: To offer a safe environment where women Veterans can stay, living in harmony with others, while they endeavor to attain personal growth and enhance life skills, in order to re-establish themselves as members of a community and regain ownership of their lives.

Dedicated to the women of our Nation's Armed Forces on their journey to finding a way home

- The Mary E. Walker House is a program of The Philadelphia Veterans Multi-Service and Education Center, a 501(c)(3) non-profit agency that exclusively serves Veterans in need.
- The Mary E. Walker House is a thirty (30) bed transitional residence for women Veterans who have found themselves in difficult life situations and without a home.
- Walker House is located on the grounds of the Coatesville VA Medical Center in the beautiful rolling countryside of Chester County in Coatesville, PA.
- Walker House and its staff strive to provide a comfortable, safe, and secure life-setting, while fostering respect, responsibility, and recovery.
- We are here to provide assistance and support the women Veterans' efforts by creating an environment that will provide them:
 - Empowerment
 - Re-established connections to others
 - Attainment of effective and healthy coping skills
 - With a full commitment from the woman Veteran, this effort will take them down a path to a more secure and successful re-entry to the community.

Application Process

- An application is required for review before admission will be considered or granted. A VA Referring clinician may obtain an application by contacting Program Coordinator
- Applicants must give serious consideration to the commitment they will make by an admission to The Mary E. Walker House program. Motivation is vital.

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- It is here that women Veterans are able to stay while they move in a new direction through a direct focus on addressing problems that may seem insurmountable.
- So many women Veterans have felt lost in the “system” or have chosen to hide in it. It is our deepest hope that Walker House can truly be the door to their way home.

Eligibility

- Homeless woman Veteran
- Medically and psychologically stable
- Ability to commit to recovery and treatment program model
- Have capacity to perform activities of independent daily living
- Have the ability to commit to program policy compliance

Services: Access to

- Medical and mental health services as a VA Outpatient
- Recovery setting
- “Seeking Safety” program
- Case management
- Job development
- Educational opportunities
- Personal budget development
- Assistance with VA benefits
- Linkages to community resources and involvement
- Discharge planning

For more information, contact Program Coordinator at (610) 380-0704

*Source: Mary Walker House information verified via director, Sandy Miller; 8/2012

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IMPACT'S VETERANS PROGRAMS (SUPPORTED HOUSING)

IMPACT'S VETERAN PROGRAMS are special transitional programs serving a large geographical area of five states (DE, NY, NJ, MD, PA) and 4 VA hospitals. They provide on-site discharge planning along with face-to-face interviewing prior to program enrollment.

124 VETS- At the entry level, there are 3 programs for co-occurring disorders—The **Veterans Shared Housing Initiative (VSHI, now 124 VETS)** and the **Dual Diagnosis 2 Program** (DDX & VA Hancock program). All 3 programs are Grant Per Diem programs in partnership with the US Department of HUD and the VA, the VSHI Program assists Veterans achieve stronger self-determination, and move toward more stable housing by improving self-management and life skills, and increasing income levels. There are a total of 85 beds.

The DDX programs, funded by the US Dept of Veterans Affairs are specifically designed for Veterans diagnosed with co-occurring disorders or only mental health disorders. Each Veteran receives intensive clinical support to achieve and maintain functional self-management. To enter this program, Veterans needs approval from the Philadelphia VA Medical Center. Those admitted can remain in both programs for up to two years, during which time all of their attention is focused on attaining goals related to self-sufficiency, sobriety, stability, and community integration.

PERMANENT SUPPORTED HOUSING (HOME BASE): The permanent level of supportive housing is a program, called **Home Base**, where Veterans continue their recovery and maximize their earning power. This HUD-funded program helps Veterans who can find work and secure full-time employment. Veterans unable to hold a job are helped toward self-sufficiency by case managers who assure they receive the highest level of benefit income to which they are entitled. Veterans can remain in this program on a permanent basis.

POST TRANSITIONAL HOUSING, INDEPENDENCE ZONE: is a post transitional housing program, **Independence Zone**, is a Grant and Per Diem Program in partnership with the US Dept of Veterans Affairs. In this unique program, the strongest graduates of the Home Base Program are selected to mentor participants in entry and mid-stage programs. Mentors continue working on their own recovery while providing personal examples and guidance to the Home Base and VSHI/DDX Veterans. Mentors may remain in the Independence Zone program for up to 2 years. Total of 4 beds

*Sources: http://www.impactservices.org/vet_services/housing.php; Impact House Programs information verified via Director of Veterans Programs, M. Graber; 11/2012

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IMPACT'S GRANT AND PER DIEM VETERANS PROGRAMS:

#1: 124 VETS

WHERE ARE THEY LOCATED?

124 East Indiana Ave
Philadelphia, PA 19134
www.impactservices.org

HOW DO I REACH THEM?

Phone#: 215-739-4013
Fax#: 215-599-5887
Director/Contact Person: Mike Graber (267-733-2271);
Email: mgraber@impactservices.org

WHAT SERVICES DO THEY PROVIDE?

- Adult life skills
- Budget and financial management
- Clothing and sundries
- Emergency food
- Individual counseling
- Family reunification counseling and community events
- Group therapy (outpatient)
- Mandatory savings
- Partial hospital day program
- Post-transitional housing services
- Social Service referrals
- Substance abuse relapse prevention
- VA benefits referrals
- 24 beds; Males only

HOW LONG IS THE PROGRAM?

- 1 year

WHO IS ELIGIBLE?

- Veteran must have both a substance abuse &/ mental health problem (dual diagnosis)
- Veteran must have an honorable discharge.
- Veteran must have one year of active duty.
- Veteran must be referred to the program directly from the VA medical center or a service provider. Must be approved by VA Grant & Per Diem representative.
- Prior to discharge from a VA Medical Center, the Veteran is required to have a face-to-face, on-site interview and discharge plan.
- Philadelphia residents or any Veteran from the 5 county metropolitan areas.

#2: DUAL DIAGNOSIS

WHERE ARE THEY LOCATED?

124 East Indiana Ave
Philadelphia, PA 19134
www.impactservices.org

HOW DO I REACH THEM?

Phone#: 215-739-4013
Fax#: 215-739-5887
Director/Contact Person: Mike Graber (267-733-2271);
Email: mgraber@impactservices.org

WHAT SERVICES DO THEY PROVIDE?

- Adult life skills
- Budget and financial management
- Clothing and sundries
- Emergency food
- Individual counseling
- Family reunification counseling and community events
- Group therapy (outpatient)
- Mandatory savings
- Partial hospital day program
- Post-transitional housing services
- Social Service referrals
- Substance abuse relapse prevention
- VA benefits referrals
- 36 beds; Males only

HOW LONG IS THE PROGRAM?

- 1 year

WHO IS ELIGIBLE?

- Veteran must have both a substance abuse &/ mental health problem (dual diagnosis)
- Veteran must have an honorable discharge.
- Veteran must have one year of active duty.
- Veteran must be referred to the program directly from the VA medical center or a service provider. Must be approved by VA Grant & Per Diem representative.
- Prior to discharge from a VA Medical Center, Veteran is required to have a face-to-face, on-site interview and discharge plan.
- Philadelphia residents or any Veteran from the 5 county metropolitan areas.

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IMPACT'S GRANT AND PER DIEM VETERANS PROGRAMS:

#3: VA HANCOCK

WHERE ARE THEY LOCATED?

VA Hancock
174 W. Allegheny
Philadelphia, PA 19133
www.impactservices.org

HOW DO I REACH THEM?

Phone#: 215-739-4013
Fax#: 215-599-5887
Director/Contact Person: Mike Graber (267-733-2271); Email: mgraber@impactservices.org

WHAT SERVICES DO THEY PROVIDE?

- Adult life skills
- Budget and financial management
- Clothing and sundries
- Emergency food
- Individual counseling
- Family reunification counseling and community events
- Group therapy (outpatient)
- Mandatory savings
- Partial hospital day program
- Post-transitional housing services
- Social Service referrals
- Substance abuse relapse prevention
- VA benefits referrals
- 36 beds; Males only

HOW LONG IS THE PROGRAM?

- 1 year

WHO IS ELIGIBLE?

- Veteran must have both a substance abuse & mental health problem (dual diagnosis)
- Veteran must have an honorable discharge.
- Veteran must have one year of active duty.
- Veteran must be referred to the program directly from the VA medical center or a service provider. Must be approved by VA Grant & Per Diem representative.
- Prior to discharge from a VA Medical Center, Veteran is required to have a face-to-face, on-site interview and discharge plan.
- Philadelphia residents or any Veteran from the 5 county metropolitan areas.

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IMPACT'S VETERANS PROGRAMS:

PERMANENT SUPPORTED HOUSING, HOME BASE PROGRAM

WHERE ARE THEY LOCATED?

174 West Allegheny Ave.
Philadelphia, PA 19133

HOW DO I REACH THEM?

Phone#: 215-739-0243

Fax#: 215-739-2790

Director/Contact Person: Mike Graber (267-733-2271);

Email: mgrabber@impactservices.org

WHAT SERVICES DO THEY PROVIDE?

- Adult life skills
- Budget and financial management
- Clothing and sundries
- Community recovery and mental health
- Emergency food
- Family reunification counseling and community events
- Individual counseling; Group therapy (outpatient)
- Job development/placement assistance
- Mandatory savings
- Paralegal counseling
- Post-transitional housing services
- Social Service referrals
- Substance abuse relapse prevention
- VA benefits referrals
- 59 beds; Males and females

HOW LONG IS THE PROGRAM?

- Indefinite stay

WHO IS ELIGIBLE?

- Veteran must be “clean” for 30 days documented; must be referred by service provider program or VAMC ; Applicants must have a history of chronic homelessness.
- Applicants are not required to have a mental health or substance use diagnosis.
- Veteran must have an honorable discharge
- Veteran must have one year of active duty.
- Veteran must be referred to the program directly from the VA medical center or a service provider.
- Prior to discharge from a VA Medical Center, the Veteran is required to have a face-to-face, on-site interview and discharge plan.
- Philadelphia residents or any Veteran from the 5 county metropolitan areas.

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IMPACT'S GRANT AND PER DIEM VETERANS PROGRAMS:

POST TRANSITIONAL HOUSING, INDEPENDENCE ZONE (MENTORING PROGRAM)

WHERE ARE THEY LOCATED?

192 West Allegheny Ave.
Philadelphia, PA 19133

HOW DO I REACH THEM?

Phone#: (215) 739-0243

Fax#: (215) 739-2790

Director/Contact Person: Mike Graber(267-733-2271); or Hasan Nasir

Email: mgrabber@impactservices.org

WHAT SERVICES DO THEY PROVIDE?

- Adult life skills
- Budget and financial management
- Clothing and sundries
- Community recovery and mental health
- Emergency food
- Family reunification counseling and community events
- Individual counseling; Group therapy (outpatient)
- Job development/placement assistance
- Mandatory savings
- Paralegal counseling
- Post-transitional housing services
- Social Service referrals
- Substance abuse relapse prevention
- VA benefits referrals
- Males and females
- 4 single occupancy apartments (fully furnished)
- Referrals to independent living facilities (apartments, subsidized housing and permanent housing)

HOW LONG IS THE PROGRAM?

- 2 years

WHO IS ELIGIBLE?

- Monitoring program assigned for graduates of Home Base Program to serve as post-transitional role models.

*Sources: http://www.impactservices.org/vet_services/housing.php; Impact House Programs information verified via Director of Veterans Programs, M. Graber; 11/2012

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INDEPENDENCE HALL -4A

1400 Blackhorse Hill Road; Building #10 – CVAMC

Coatesville PA 19320

Phone: 610-384-7711 x6301 or 6303

Independence Hall is a 40 bed transitional housing program model serving two distinct populations: Homeless veterans with serious mental illness (SMI), and homeless veterans in need of emergency "stop-gap" housing. Independence Hall is operated through the Fresh Start Foundation under HCHV funding with the Coatesville VAMC leadership providing VA oversight and supervision.

The majority of the referrals are provided by HCHV resources such as VA Out Reach social workers canvassing the local shelters and streets for homeless and at risk for homeless veterans.

Independence Hall has been in operation since July,2010 and has been running at full capacity. Homeless veterans served in the SMI program on average stay for approximately 6 months. Independence Hall has developed a daily treatment recovery model designed to achieve independent living skills such as medication management, life skills, money management, social skills, proper nutrition Drug & Alcohol recovery and effective coping strategies . Our veterans utilizing the emergency beds known as Flex beds stay for approximately four to six weeks while they work on resources to return to independent living or a longer term Grant &Per Diem program. Their treatment is incorporated into existing VA outpatient services.

The only cost required for veterans to reside at Independence is a desire to change and improve their lives.

For an application or further information , please call 610-384-7711, ext: 6301/6303, Fax # 610-466-2272 or log on to Freshstartfoundation.org.

*Source: Independence Hall information verified via HCHV coordinator, Jerome Sturm, LCSW;12/2012

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LISTENING POST LOWER DELAWARE

Supported by the Delaware Commission of Veterans Affairs, the Veterans Outreach program offers a wide range of services for Veterans who reside in areas from lower New Castle County to the Delaware-Maryland line. Services range from career counseling; guidance to access state and federal VA benefits, such as medical care and treatment; psychotherapy referrals; mental health counseling; and door-to-door transportation to medical facilities in the region.

Program Referrals

Referrals to this program are generally self-referrals or referrals from other social service agencies.

Description of the Services Offered:

- Group and Individual Psychotherapy
- P.T.S.D Group Psychotherapy
- Referral to Substance Abuse Treatment Programs
- Referral to VA Hospital for Medical Treatment
- Provide Free Transportation to VA Medical Centers
- Referral for Financial Help such as VA Disability Pension or Compensation
- Vocational Counseling
- Delaware Department of Labor Job Placement Assistance
- Assist Homeless Veterans with Placement in Emergency Shelters
- Assistance with Obtaining Military Discharge (DD-214)

Eligibility and Other Important Information Specific to the Program: Veterans who were discharged under Honorable conditions

Location of Services: Southern New Castle County south to the Delaware/Maryland line.

Contact Us: For more information call: 302-422-8033 ext. 173

Mailing Address:

1129 Airport Road

Milford, DE 19963

VO@peoplesplace2.com

* Source: Listening Post Lower Delaware information verified via Matthew Winger; 10/2012

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OXFORD HOUSES

What is the philosophy of OXFORD house?

- The house is a drug and alcohol free place to live during early recovery.
- Recovering individuals become members of a family that care deeply about each other's recovery.
- Everyone is responsible for both themselves and each other.
- Each house is based on the principle of self help.
- All decisions are made democratically.
- Residents share house responsibilities.
- Residents can stay as long as they desire.
- If you pick up drugs or alcohol, then you have to leave.
- Residents must pay their rent.
- Resident must follow rules established by individual houses including no disruptive behaviors.

What is it like?

- Large single family home in a residential neighborhood.
- Each home usually has 5-6 bedrooms.
- There are generally two persons to a room.
- There are a minimum two bathrooms per home.
- There is adequate kitchen space.
- There is an on-site washer and dryer.
- There are pleasant common living areas.
- Most homes usually are near public transportation.

How do I reach them?

Phone: 1-800-689-6441; 301-587-2916

Best to fax @ 301-589-0302

Email: www.oxfordhouse.org

Where are they located?

Oxford House "Italian Market"

641 Washington Avenue

Philadelphia, PA 19147

Phone: 267-687-8100

Cliveden Oxford House

104 E. Cliveden

Philadelphia, PA 19119

Phone: 215-849-0471

Oxford House Society Hill

1012 South 2nd Street

Philadelphia, PA 19147

Phone: 215-271-7115

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Oxford House Pomona

47 West Pomona Street
Philadelphia, PA 19144
Phone: 215-842-3444

Oxford House Meehan

158 E. Meehan Street
Philadelphia, PA 19119
Phone: 215-848-7013

Oxford House Reading

1045 N Fifth St
Reading, PA 19601-1803
610-372-0631

Oxford House East Reading

1806 Perkiomen
Reading, PA 19602-1723
610-750-6915

Oxford House Good Street

1329 Good St
Reading, PA 19602-2131
610-927-5900

What services do they provide?

They provide a sober living environment.

How long is the program?

Residents can stay as long as they desire.

Who is eligible?

Any one recovering from a drug/alcohol addiction.

What is the cost?

No government funding provided.

It varies by house. It usually is \$200 to \$300 per month for rent and utilities, yet cost varies greatly

*Source: <http://www.oxfordhouse.org/userfiles/file/index.php>; Oxford House information verified via Emily Seitz, MSW intern;11/2012.

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THE PERIMETER: HOMELESS VETERAN DAY SERVICE PROGRAM

213-217 North 4th Street

Philadelphia, Pennsylvania 19106

(215) 923-2600; FAX: 215-925-8460

Homeless Veteran Day Service Program-The Philadelphia Veterans Multi-Service & Education Center provides a multi-faceted approach to veteran services at The Perimeter, our homeless veteran day center. Perimeter is a military term used to define a boundary of defense separating the safe from the unsafe. It is a line of watch set up to keep the enemy out. Our premise is veterans helping veterans. Our mission is to provide a full spectrum of services by evaluating needs and abilities. Practical, realistic goals are set to afford the veteran the greatest possible personal advancement, independence and self-determination.

The Perimeter Provides the Following:

- Outreach
- Immediate hygienic needs
- Laundry facilities
- Group discussions
- Job development
- On-site PA Job Center DVOP
- Assessment & needs analysis
- Residential placement
- Preparation of realistic plan for action
- Access to a mailing address
- Veteran benefit information
- Computer & Hospitality Training classes
- On-site Legal assistance
- Van Transportation
- Showers & haircuts
- Educational presentations
- Financial planning
- Job placement
- Medical and mental health assessment, care, & referral
- Setting of practical goals
- Case management
- Emergency clothing & food
- On-site VA Regional Office Representative
- Assist with VA discharge up-grades & claims
- Linkage to outside agencies

Veteran status is verified through our link to the VA Regional Office & Insurance Center, allowing immediate veteran VA eligibility. Perimeter staff includes the coordinator of program services, a veteran contact representative, assessment and case managers, a veteran benefits/job developer, a veteran intake specialist, a veteran outreach van driver, and a life skills instructor.

RESIDENTIAL HOMELESS PROGRAMS OPERATED BY COMMUNITY AGENCIES

Beginning with outreach, on the streets and in the shelter system of Philadelphia, The Perimeter provides van transportation to and from various designated locations on a daily basis. Immediate hygienic needs are met including showers, haircuts, laundry facilities, and lavatories. The physical setting accommodates both men and women.

The veterans of The Perimeter are able to access all the services and programs of The Center by way of a referral to our other programs.

A Veteran Outreach Specialist from the VA Regional Office is present at The Perimeter on a regular basis to offer information on veteran benefits and assist the veteran with the filing of claims and discharge up-grades. Legal assistance is accessible on site through our linkage with the Homeless Advocacy Project.

Daily educational presentation/discussions are provided. Presentations are given related to daily living, relationships, personal care, substance abuse, PTSD, and financial planning. Job development and placement with the on-site presence of a PA Job Center DVOP is available. Medical and mental health assessment, care, treatment and referral are an integral component of service. An assessment and needs analysis resulting in the setting of practical goals and preparation of a realistic plan for action through case management is provided. Also available is an individual evaluation of the veteran's residential needs with assistance in accessing an appropriate residential placement.

Linked to The Perimeter is our Transitional Residential Program, LZ II, on the site of the VAMC at Coatesville. LZ II opened its doors to homeless veterans on June 16, 1997 and is a 95-bed facility. Veterans may reside at LZ II for up to two years, in a stable and secure environment that fosters recovery, respect, and responsibility.

An entire floor of our Center City location is devoted to on-site VA care and treatment. Many veterans are assisted and treated, by the VA, for the first time.

- Coatesville VA Medical Center is present daily with a mental health team: Psychiatrist, Psychologist, Registered Nurse, and Social Worker.
- Philadelphia VA Medical Center, on regularly scheduled days, is available in a clinic setting to deliver medical assessment, with appropriate treatment, medication prescription, and referral to primary care at the Medical Center.
- A VA Homeless Veteran Outreach Team, utilizing professions from both Philadelphia and Coatesville VA Medical Centers works closely with The Perimeter. A team member is present at The Perimeter on a daily basis for cohesive and coordinated assistance to the veteran.

Veterans, at The Perimeter, begin to realize with pride, the contribution they made in service to their country. In an atmosphere of respect they flourish and hold precious the dignity of their human soul. If a veteran is not eligible for VA services, The Perimeter links the veteran to the appropriate local, state and federal agencies for services.

*Source:<http://www.pvmsec.info/site/modules/edito/edito.php?idedito=41>; Perimeter information verified via MSW intern, Emily Seitz ; 12/2012.

**RESIDENTIAL HOMELESS PROGRAMS
OPERATED BY COMMUNITY AGENCIES**

THE PHILADELPHIA VETERANS MULTI-SERVICE AND EDUCATION CENTER, INC

Address: 213-217 North 4th St.
Philadelphia, PA 19106 1801

Phone #: (215) 923-VETS (2600)

Website: www.pvmsec.org

The Philadelphia Veterans Multi-Service and Education Center is a non-profit organization dedicated to assisting our nation's honorably discharged Veterans.

Their mission is to provide employment, training, and related educational services to all honorably discharged Veterans. Also, to provide social and human services counseling and referrals to less fortunate Veterans experiencing barriers in finding their way back into the mainstream of society.

Services provided

- Benefit counseling for Veterans
- Career goal-setting; Job interviewing skills; Job search; Job Placement; Resume writing
- Computer literacy training
- Developing career objectives
- Disability compensation assistance
- Employment and training programs
- Food assistance only for emergencies
- Homeless services
- Transitional Housing Program
- Hospitality industry training
- Mental health and Substance abuse counseling
- Professional floor maintenance training
- Shelter referrals

Perimeter: The center operates a day service center, "The Perimeter," to assist homeless Veterans to obtain the services they need.

LZ11: LZ11 Transitional living residence at Coatesville VA Medical Center is operated by the Multi-service Center. It is primarily for Veterans who have completed the Medical Center's Domiciliary Program and are 90 days sober and employed.

*Source: <http://www.pvmsec.org/services.htm>; verified by MSW intern, Emily Seitz; 12/2012

RESIDENTIAL HOMELESS PROGRAMS OPERATED BY COMMUNITY AGENCIES

VETERANS HAVEN

What is Veterans Haven?

- Veterans Haven is a New Jersey State operated facility for homeless Veterans.
- After being medically evaluated at a V.A. hospital, eligible Veterans must agree to a long term, up to a two-year program that focuses on psychological, social, and vocational rehabilitation.
- They then are admitted to Veterans Haven, a 99 bed, drug and alcohol-free program with 24-hour staff that is sensitive to the multiple needs the residents present.
- The building is handicap accessible, including an elevator.

Where is Veterans Haven?

It is located in South Jersey (Winslow, New Jersey). It occupies one large three story building on the grounds on Ancora State Hospital in Winslow Township, Camden County. It is 30 miles from Philadelphia and 33 miles from Atlantic City. The building that houses the program has 50 two room suites. Each room is fully furnished with a bed, dresser, closets, and living room furniture and in some cases, televisions.

What is the cost?

Veterans Haven is funded by the state of New Jersey and supported by the VA, a wide variety of service organizations, community agencies, Veterans' organizations and private citizens. The rent is based on available income. It is 30% of the veterans adjusted net income. The fees are no more than \$300.00 a month.

How is the program structured?

The program is divided into three phases.

Phase one: Treatment

Phase two: Self Reclamation

Phase three: Community Reintegration

Each phase lasts from 3 to 6 months and is tailored to individual treatment needs and vocational interests. Veterans completing the program do not return to "jobs," but careers that will support them in years to come, and will again make them useful, tax paying members of society. The staff is comprised of diverse professionals in mental health, addictions, vocational rehabilitation, and nursing. There is a 24 hour staff with varied duties ranging from mentorship to transporting residents to vocation and medical appointments. The concept of Veterans helping Veterans is woven throughout the fabric of this program. The program strongly emphasizes employment and recovery.

While Veterans are permitted to go to school (colleges/vocational schools) in the community, a Veteran must obtain his own funding and admission to school. Vocational counselors can advise you, but Veterans Haven does not control funding or placement.

Contact Information

Mailing Address:

P.O Box 80

301 Spring Garden Road

Winslow, New Jersey 08095-0080

Phone#: (609) 561-0269/609-567-5806; Fax#: (609) 561-7604

*Source: <http://www.state.nj.us/military/vetshaven/>; Veteran's Haven information verified by Schenay Miles, LSW; 12/2012