

10 HEALTH

CVAMC: CAREGIVER SUPPORT PROGRAM

What is the VA Caregiver Support Program? You're there to support your Veteran. We're here to support you. It is with this mission to help Veteran family caregivers that the Coatesville VA Caregiver Support Program has evolved. Through it, the family caregiver discovers the importance of self-care, learns about the specific medical or psychiatric condition their loved one lives with, and learns about VA health care for their Veteran. Additionally, On May 5, 2010, President Barrack Obama signed into law, the Caregiver and Veterans Omnibus Health Services Act of 2010, Public Law 111-163. Part of it makes available additional VA services to seriously injured post-9/11 Veterans and their family caregivers through the Comprehensive Assistance for Family Caregivers program.

Who is a family caregiver? He or she may be a Veteran's spouse, significant other, adult child, parent, family member or friend. For a Veteran, he or she may provide transportation, prepare meals, do household chores, manage medication, assist with bathing and dressing, manage finances, and make important decisions on behalf of your loved one. The coordinator is a licensed professional who responds to the VA Caregiver Support Line, provides education on VA and community resources, makes appropriate referrals, and provides emotional support.

What resources are offered for Veterans/caregivers?

- Adult Day Health Care Services
- Home-Based Primary Care
- Homemaker and Home Health Aide
- Home Tele health
- Home Hospice Care
- Skilled Home Care
- Respite Care
- Home modifications
- Education and training, and caregiver support group opportunities are offered ongoing. Conditions covered include Parkinson's disease, Alzheimer's disease and related disorders; medical conditions (e.g. ALS, diabetes and multiple sclerosis); psychiatric conditions (e.g. post traumatic stress disorder and schizophrenia).
- General caregiver telephone support group, call in twice monthly.
- Caregivers of Veterans with multiple sclerosis, call in once monthly (national support group)
- Caregivers of Veterans with dementia support group, meets once monthly
- Family and friends of Veterans with PTSD support group, meets twice monthly
- Stress management for caregivers
- Dementia Competencies at Home, educational program for caregivers
- Annual Caregiver Support Conference, offered every November

Who is eligible? For most of the VA Caregiver Support services described, Veterans must be enrolled for VA health care and meet medical criteria for the program.

HEALTH

CVAMC: CAREGIVER SUPPORT PROGRAM

To be eligible for the Comprehensive Assistance for Family Caregivers program, Veterans must be enrolled for VA health care and must have sustained a serious injury – including traumatic brain injury, psychological trauma or other mental disorder – incurred or aggravated in the line of duty, on or after September 11, 2001. Veterans must be in need of personal care services because of an inability to perform one or more activities of daily living and/or need supervision or protection based on symptoms or residuals of neurological impairment or injury.

How do I apply? Call the National Caregiver Support Line at 1-855-260-3274, Monday through Friday from 8am to 11pm ET, and Saturday from 10:30am to 6pm ET.

Visit www.caregiver.va.gov.

Our Veterans have sacrificed to keep our country—and everything it represents—safe. We honor and serve those men and women by fulfilling President Lincoln’s promise, “to care for him who shall have borne the battle, and for his widow, and his orphan.”

Thank you for your service. We strive to provide Veterans with the world-class benefits and services they have earned, and will adhere to the highest standards of compassion, commitment, excellence, professionalism, integrity, accountability, and stewardship.

Now let us serve you. For more information visit www.coatesville.va.gov

For more program information, please call Caregiver Support Coordinator Maureen Miller at 610-384-7711, extension 5600.

For eligibility and enrollment processing, please call 610-384-7711 extensions 5008 or 5034.
Coatesville VA Medical Center
1400 Blackhorse Hill Road
Coatesville, PA 19320-2096

*Source: Caregiver Support program information verified via Caregiver Support program Coordinator, Maureen Miller, LCSW; 11/2012

HEALTH

CVAMC: INFECTIOUS DISEASE SPECIALTY CLINIC

1400 Black Horse Hill Road

Coatesville, PA 19320

610-384-7711 ext. 3356

This program is for: Veterans

Available services: Treatment for various infectious diseases, including HIV & Hepatitis.

Who is eligible? Veterans who are referred by their primary care provider

Refer to this program by: Talking to your primary care provider

Please note: If you are a Veteran and want to be HIV tested just ask your primary care provider.

*Source: Infectious Disease Specialty Clinic information verified via E. Egert PA-C HIV/HCV Coordinator;
10/2012

HEALTH

CVAMC: MOVE!



WHAT IS MOVE!?

Managing Overweight Veterans Everywhere. MOVE! Is a national VA program designed to help Veterans lose weight, keep it off, and improve their health.

Program Features

- Emphasis on health and wellness through group sessions on: nutrition, physical activity, and behavior change.
- Lifetime and lifestyle focus
- Patient centered
- Individual nutrition tailoring to meet your needs
- Regular follow-up and support provided

The Move! Program meets your individual needs.

- You complete a questionnaire that will help design a plan to help you lose weight.
- Medically screened by Primary Care Provider to participate in exercise component of MOVE!.
- Primary Care Provider initiates a MOVE! consult to the dietitian to begin veteran enrollment in the MOVE! Program.
- You will meet with the primary care dietitian to set goals that promote weight loss.
- You will receive a tailored set of handouts just for you.
- You participate in group sessions on nutrition, physical activity, and tips for behavior/lifestyle change.
- You may have one-on-one time with the dietitian.
- You are encouraged to follow up with your VA healthcare team regularly to track your progress and help you to continue to meet your goals.

Veterans have shouldered the extra burden of honor, duty and sacrifice, but they do not have to carry the burden of extra weight for you and your loved ones, Make a Move! to manage your weight.

Contact Your Primary Care Provider at one of the following:

**VA Medical Center
Coatesville, PA**

**CBOC Springfield
Springfield, PA**

**CBOC Spring City
Spring City, PA**

For more information,

Contact a MOVE! team member in primary care or call the Outpatient Dietitian

(610) 384-7711 x 6207 or 3751

visit: www.move.va.gov

*Source: Move Program information verified via Klopp, Sheree; Grzenda, Carolyn; Gurule, Marcia; S. Klopp; 12/2012

HEALTH

CVAMC: MY HEALTHEVET WEBSITE AND PROGRAM

1400 Black Horse Hill Road

Coatesville, PA 19320

www.myhealth.va.gov OR call: 610-384-7711 ext 6230 for more information

Jannie Cromleigh, RN: Care Coordinator -POC My HealtheVet

This program is for: The mission of My HealtheVet is to improve health care for all Veterans by providing one-stop online access to tools to help Veterans better manage their health, make informed health decisions, and store important health and military history information. With My HealtheVet, America's Veterans can access trusted, secure, and informed health and benefits information at their convenience. My HealtheVet is the gateway to web-based tools that empower Veterans to become better partners in their health care.

Available services:

Current features include:

- Refilling VA prescriptions online and storage of complete personal medication information*
- Access to information on VA benefits, services, and forms
- Access to health information libraries and resource centers
- Personal health journals and vital sign tracking and graphing
- Recording personal health and military health history
- Access to wellness reminders generated by your VA medical record

*These tools are only available to those Veterans/caregivers that complete the "In Person Authentication" requirement for My HealtheVet. For more information on "In Person Authentication" please look on the home page of the My HealtheVet website or call the My HealtheVet office at 610-384-7711 ext 6230.

Who is eligible? Any Veteran or their caregivers/family members can register for an account on My HealtheVet. VA employees and their families can also register for an account on the website. Any Veteran who has an account with My HealtheVet is encouraged to complete the "In Person Authentication" process to access ALL the tools that are available on the website.

Refer to this program by: No referral is needed.

Please note: Those caregivers/family members who are POA for Veterans can also register the Veteran on the website and can complete the In Person Authentication process for the Veteran as long as the POA documentation is recorded in the Veteran's VA medical record.

*Source: My HealtheVet information verified via POC, Cromleigh, Jannie; 11/2012

HEALTH

CVAMC: PHARMACY

About the Coatesville Pharmacy-The Coatesville Medical Center has its own pharmacy to provide convenient and efficient service to our veteran population. Our pharmacy cannot issue medications or supplies prescribed by private physicians. We fill only prescriptions issued by Coatesville VA Medical Center and Fee Basis physicians. Prescriptions may be refilled either by phone or via the Internet.

Services Offered: Telephone Refill Line

Please Note:

- All telephone prescription refill requests will be mailed.
- Only touch tone phones will work with this system.
- You will need your prescription number to complete this transaction. This number is located either in the upper left corner on the label, third line down from the top or on the upper right hand corner in bold face print.
- If you do not have a touch tone phone, please sign and mail your refill slip to:

Pharmacy Service (119)
Coatesville, VAMC,
1400 Black Horse Hill Road,
Coatesville, PA 19320-2096

To reorder you prescription by telephone please follow these steps:

1. Dial **(610) 380-4357, 1-800-290-6172 (Option 2)** if out of the calling area. The first message you will hear is: "**Please enter your Social Security Number (SSN).**"
2. The first menu will offer the following:
 - **"Appointment information" press 1**
 - **"Pharmacy Prescriptions" press 2**
 - **"To enter another SSN" press star (*)**
3. The Pharmacy Prescriptions menu will ask:
 - **"To refill a prescription" press 1**
 - **"To check on a prescription" press 2**
 - **"To speak with a pharmacist" press 8**
4. The Refill a Prescription menu will ask:
 - **"Enter the prescription number you want filled then press pound (#)."**
 - See above to locate your prescription number.
5. After you enter the prescription number, the reply will be either:
 - "Not on file" or
 - "Is refillable and will be mailed within 2 to 4 days"
6. If you get a **"Not on file"** response, either there is no refill on the prescription you are attempting to refill or the number was not entered correctly. If you know there is an available refill on the particular prescription, then re-enter the number. If you get another **"not on file "** response, then when the recording offers you the option to enter another social security number; re-enter you SSN. At the next prompt follow the instructions to the Pharmacy Prescription menu and **press 8, to speak with a pharmacist.**
7. If you get the **"Is refillable and will be mailed within 2 to 4 days "** response; you should receive it within 5 to 10 days (or it will give you a date around when it will be sent).

HEALTH

CVAMC: PHARMACY

8. You will receive a computer copy of each refillable prescription. Please use the prescription refills by phone system, or sign and mail the refill slip to the pharmacy, or bring the refill slip to the pharmacy to be processed.
9. We have a toll free number for customers outside the local calling area: 1-800-290-6172. choose option #2 and follow the steps listed for the local phone number (610-380-4357).
10. If the number is busy, please call after 4:30 p.m.
11. If sending a check for co-pay, make checks payable to: **Department of Veterans Affairs.**
12. Mail payments to:

Department of Veterans Affairs
c/o Agent Cashier (04D)
1400 Black Horse Hill Road
Coatesville, PA 19320-2097

Internet Refill

Prescriptions may also be filled online using VA's My HealthVet program. You will need a user id and password to log in. If you do not have one, you can easily get one by creating your personal profile.

Drug Information

Please visit My HealthVet for information about any prescription you may be taking.

Hours of Operations

Outpatient Pharmacy

Monday - Friday 8:00 a.m. – 4:30 p.m.

Inpatient Pharmacy (Inpatient hospitalized veterans only)

Open 24 hours a day, 7 days a week, 365 days a year.

Pharmacy Administration Office

Monday - Friday 8:00 a.m. - 4:30 p.m.

All of the above services, *except* for the Inpatient pharmacy, are closed on all federal holidays.

* Source Pharmacy information verified by Dave Sherwood, Administrative Assistant to the Chief of Pharmacy;12/2012

HEALTH

CVAMC: PRIMARY CARE PROGRAM

About the Program: Located in Building 2, the Coatesville Medical Center's Primary Care Service Line offers an extensive range of treatment modalities with emphasis on health promotion and disease prevention. Our primary care providers are internationally recognized for breakthrough research in a number of primary care areas. For additional information please call: (610) 384-7711 extension 4239. Out of area please dial 1-800-290-6172.

Mission Statement: Our mission here at CVAMC is to improve the health of our Veterans by providing coordinated, team based medical treatment.

Programs Offered: Contact your primary care team if you need any of these or other services:

- Health Promotion and Disease Prevention
- Management of Acute and Chronic Medical Conditions
- Urgent Care/Follow-up Care
- Referrals for Specialty and Other Levels of Care
- Specialty Clinics
- Veteran and Care Giver Education
- Weight Management
- Special Medical Examinations
 - Agent Orange Registry
 - POW
 - Gulf War Veterans
 - Compensation and Pension
 - Catastrophic Disability

Specialty Programs Include:

- Dementia
- Infectious Disease
- Neurology
- Optometry
- Podiatry
- Urology
- Women Veteran's Healthcare

*Source: Primary Care Program information verified via Lyn D. Ordonez, Director of Primary Care Services; 12/2012

HEALTH

CVAMC: TELEHEALTH PROGRAMS

1400 Black Horse Hill Road

Coatesville, PA 19320

Or call: 610-384-7711 ext 3821 for more information

Beth Defeo, RN, Telehealth Program Manager

Care Coordinators: Dawn Ruth, RN Michael Selby, RN Linda Ingram, RN Barb Dehaven, RN

The Telehealth Programs include the following:

- **Home Telehealth Program**
- **Clinical Video Telehealth Program**
- **Store & Forward Telehealth Program**

The Home Telehealth (HT) program is for:

The goal of the Home Telehealth program is to help Veterans and their providers better manage difficult health problems and to avoid complications that might lead to emergency room visits, hospitalizations, or permanent long-term care placement. The program is geared toward Veterans with chronic diseases that require close monitoring and may have life threatening complications such as congestive heart failure, diabetes, chronic lung disease or high blood pressure. We also monitor mental health conditions such as depression, PTSD, and Bipolar disorders. The program may also be used for monitoring of acute conditions for short periods of time or for Veterans at risk for developing a disease and have a need for additional education, monitoring, and reinforcement.

Program information:

Key components of the home telehealth program are:

- An RN care coordinator
- Monitoring equipment that transmits data over simple phone lines or through your cell phone
- The Veteran's primary care team
- Additional equipment that may be needed depending on the Veteran's condition include:
 - Blood pressure cuff
 - Scale
 - Oxygen monitor
 - Blood sugar meter

We currently provide monitoring for the following conditions:

- Diabetes
- High blood pressure
- Congestive Heart Failure
- Chronic Lung Disease
- Depression
- PTSD
- Bipolar disorder
- TeleMOVE – a VA weight management program provided through the telehealth device.

What would I be doing when enrolled in this program?

- You would answer health surveys provided by the home telehealth device and enter vital sign

HEALTH

CVAMC: TELEHEALTH PROGRAMS

- data daily or on a schedule determined by you, your care coordinator and your primary care team.
- The time of day that you decide to complete the surveys and enter your vital sign data is flexible and can be adjusted to fit your personal schedule.
- Your care coordinator reviews your data daily.
- You might receive phone calls from your care coordinator to clarify and discuss the information you entered into your home telehealth device

Who is eligible?

You must meet the following criteria to be considered for admission to the home telehealth program

- Any Veteran who has one or more of the conditions listed above
- You must have a primary care or mental health provider at the VA providing your telehealth services

Refer to this program by:

Talk to your provider about referral to the home telehealth program.

The Clinical Video Telehealth (CVT) program is for:

The goal of the CVT program is to provide veterans with quick, convenient and secure access to health care services from remote facilities. CVT instantly connects a veteran in one location with a provider in a different location. This connection allows for REAL TIME INTERACTION between Veteran and provider. Special equipment provides a way for providers to interact without being in the same location. CVT helps you access healthcare services locally without having to make long trips to see a specialist or other provider. Some of our current CVT programs are:

- Pharmacy ("Coumadin Management") clinic
- Nutrition/MOVE (weight loss program) counseling
- Diabetic Education clinic
- Mental Health clinics
- "Treat your own Neck/Back pain" clinic
- Spinal Cord Injury clinic for assessment and follow up care
- More programs are in development currently

If you are interested in any of these clinics, please talk to your provider about referral to these clinics.

The Store & Forward Telehealth (SFT) program is for:

The goal of the SFT program is also to provide veterans with quick, convenient and secure access to health care services from remote facilities. SFT is different from CVT in that it is NOT REAL TIME interaction. SFT works by having a test done locally and the results are sent to a provider at a remote location for interpretation and evaluation. There is a slight delay between when the test is done and when the provider looks at the information. The results are usually sent back to the local facility within several days. It is NOT used for urgent or emergency issues. SFT also helps you access healthcare services locally without having to make long trips to see a specialist or other provider. Some of our current SFT programs involve:

- Dermatology imaging
- Pulmonary Function Testing
- Diabetic Retinal Imaging
- Echocardiograms

If you are interested in any of these clinics, please talk to your provider about referral to these clinics.

HEALTH

CVAMC: VISUAL IMPAIRMENT SERVICES

CVAMC Visual Impairment Services Team (VIST)

Program Name: VIST (Visual Impairment Services Team) Coordinator

Location: 1400 Black Horse Hill Rd, Bldg 2, Room 221
Coatesville, PA

Program is for: legally blind or severely visually impaired Veterans

Available services: Referral to VA Blind Rehab Services and Low Vision Clinic services, referrals to community agencies for the blind; issuance of low vision prosthetic equipment, support and assistance with regard to severe visual impairment issues

Inclusion/Exclusion criteria: Legal Blindness diagnosis OR Severe Visual Impairment which exists when an individual is unable to read, travel independently, recognize faces, or perform activities of daily living based on impaired vision.

Refer to the program by: Contacting Michelle Focht, LCSW at 610-384-7711 x-6222, pager 133, or by email @ Michelle.Focht@va.gov Staff with consult entering privileges may submit a consult in CPRS.

When referring please make sure: Order an Optometry Consult if Veteran has not had a previous eye examination within the past year

†Source: Visual Impairment Services information verified via VIST Coordinator, M. Focht, LCSW; 11/2012

HEALTH

CVAMC: WOMEN'S HEALTH SERVICES

About the Program: The Women Veterans program is committed to meeting the unique needs of women Veterans by delivering the highest quality comprehensive health care to each woman, while offering her privacy, dignity, and sensitivity to gender specific needs.

During clinic hours, the Women's Health Clinic and waiting room is reserved especially for women Veterans and others who may accompany her to an appointment. Exams are conducted with privacy in mind, to help women Veterans feel comfortable and at ease.

The Women's Health Clinic team consists of:

- Internists
- Nurse Practitioners
- Nurses
- Clerk

Health services available within the Women's Health Clinic include:

- STD Primary Care
- Cancer Screenings
- Pelvic exams
- Testing, treatment, and counseling
- Birth control
- Osteoporosis screening and treatment
- Wellness and Healthy Living
- Nutrition counseling
- Smoking Cessation

Referrals are made from the clinic for:

- Mammograms
- Maternity care
- Evaluation and treatment of gynecological conditions
- Evaluation and treatment of breast cancer
- Infertility evaluation and treatment (except for in-vitro fertilization)

Our Women's Health Clinic has a variety of Patient Health Educational Materials, specifically for women.

Topics include (but are not limited to):

- Birth control facts
- Pap Tests/cervical cancer
- Mammograms/breast cancer
- Sexually transmitted diseases
- Cardiac health in women
- Domestic violence
- Alcoholism in women
- Urinary Tract Infections

HEALTH

- Facts about smoking for women
- Depression in women

Our caring Women's Health Team is also available to answer your specific health questions during your appointment.

To schedule an appointment, please contact the Women's Health clerk at (610) 384-7711 3356. .

The women Veterans' program manager (610) 384-7711 3660 can be contacted for more information about services available to women Veterans.

*Source: Women's Health Program information verified via Women Veterans program manager, Anne Brown; 12/2012

HEALTH

DENTAL RESOURCES IN THE COMMUNITY

Chester County Community Dental Center

744 East Lincoln Highway, Suite 120

Coatesville, PA 19320

610-383-3888

www.chescodental.org

Hours — Monday-Thurs 9-5 pm

Fees — sliding scale

Area Served — Chester county

Dr. Okumu

1131 Olive Street

Coatesville, PA 19320

610-466-9545

Mon, Wed, Fri, Sun 9-5

Accepts Medical Assistance

ChesPenn Health Services – West Side

2602 West 9th Street

Chester, PA 19013

(610) 497-2900

Hours: Monday through Thursday, 8:30 a.m. to 5:30 p.m. and Friday, 8 a.m. to 1:00 p.m.

Services: With limited services

Veteran Eligibility: Care will be provided to anyone in need.

Fees: Contact the center for information on accepted insurance plans or other payment options.

Area Served: Southeastern Delaware County

Contact: Dr. Michael Kane 610-497-2900

ChesPenn Health Services – East Side

125 East 9th Street

Chester, PA 19013

(610) 874-6231

Hours: Monday through Thursday, 8 a.m. to 5:30 p.m. and Friday, 8 a.m. - 1:30 p.m.

Services: General dentistry, with limited services in oral surgery, orthodontics, periodontics, endodontics and prosthodontics

Veteran Eligibility: Care will be provided to anyone in need.

Fees: Contact the center for information on accepted insurance plans or other payment methods.

Area Served: Southeastern Delaware County

Contact: Dr. Nancy Koshetar, Dental Director, (610) 874-6231

Clinic of Temple University Kornberg School of Dentistry

3223 North Broad Street

Philadelphia, PA 19140

(215) 707-2900

HEALTH

Hours: Monday through Friday, 8:30 a.m. to 4:30 p.m., emergencies must register at 6 a.m. and will be seen on a first-come, first-served basis

Services — All. Please note that appointments typically last two to three hours because all procedures must be carefully checked by the faculty supervisor.

Veteran Eligibility — Care will be provided to anyone in need.

Fees: Accepts Medical Assistance; a reduced-fee schedule is available for the uninsured; emergency services range between \$26-\$95; Veterans 65 and older are eligible to receive a senior citizen discount

Area Served: Philadelphia

Contact: To make an appointment call (215) 707-2900. To speak with a Veteran representative call (215) 707-2880.

Website: www.temple.edu/dentistry

Community Volunteers in Medicine (CVIM)

300B Lawrence Drive

West Chester, PA 19380

(610) 836-5990

Hours: Monday, 8:30 a.m.– 7:00 p.m. and Tuesday through Friday, 8:30 a.m. - 4:00 p.m., by appointment.

Services: General dentistry, including cleanings, sealants, fillings and extractions

Veteran Eligibility: Individuals who reside or work in Chester County who are without dental insurance and financially qualify

Fees: Free

Area Served: Chester County

Contact: (610) 836-5990

Website: www.cvim.org

Delaware Valley Community Health, Inc. — Fairmount Primary Care Center

1412 Fairmount Avenue

Philadelphia, PA 19130

(215) 684-5349

Hours: Monday through Friday, 8 a.m. – 5 p.m.

Services: General dentistry, periodontics, endodontics and prosthodontics

Veteran Eligibility: Care will be provided to anyone in need.

Fees: Contact the center for information on accepted insurance plans or other payment options.

Area Served: North and northcentral Philadelphia, Norristown 610-278-7787

Contact: Patricia Deitch, Executive Director, (215) 235-9600

Website: www.dvch.org

Delaware Valley Community Health, Inc. — Maria de los Santos Health Center

452 West Allegheny

Philadelphia, PA 19133

(215) 291-2509

Hours: Monday through Friday, 8 a.m. - 5 p.m.

Services: General dentistry, periodontics, endodontics and prosthodontics

Veteran Eligibility: Care will be provided to anyone in need.

Fees: Contact the center for information on accepted insurance plans or other payment options.

HEALTH

Area Served: North and northcentral Philadelphia

Contact: Patricia Deitch, Executive Director, (215) 235-9600

Website: www.dvch.org

Donated Dental Services — Southeastern Pennsylvania

P.O. Box 5025

Harrisburg, PA 17110

(717) 238-8721

(717) 238-8343 fax

(800) 716-8721

Hours: By appointment only

Services: Major dental treatment, including oral surgery, periodontics, orthodontics, endodontics, prosthodontics

Veteran Eligibility: Applicants must be disabled or elderly (receiving SSI, SSDI or SSA). In addition, applicants need to meet financial guidelines, have no dental insurance and have a major dental need. Children with chronic illnesses, emotional issues, developmental delays or learning issues also may be eligible for the program.

Fees: Free

Area Served: Adams, Berks, Bucks, Carbon, Chester, Cumberland, Dauphin, Delaware, Franklin, Fulton, Lancaster, Lebanon, Lehigh, Monroe, Montgomery, Northampton, Perry, Philadelphia, Schuylkill and York counties. Please check the [DDS website](#) to see if applications are currently being accepted in your area.

Contact: Jennifer Gillette, (717) 238-8721

Website: www.nfdh.org

Greater Philadelphia Health Action, Inc. — Frankford Avenue Health Center

4510 Frankford Avenue

Philadelphia, PA 19124

(215) 535-1990

Hours: Monday through Friday, 8:30 a.m. – 5 p.m.

Services: General dentistry

Veteran Eligibility: Care will be provided to anyone in need.

Fees: Contact the center for information on accepted insurance plans or other payment options.

Area Served: Philadelphia

Contact: Viola Owens, Dental Operations Manager, (215) 229-1390

Website: www.gphainc.org

Greater Philadelphia Health Action, Inc. - Snyder Dental Center

640 Snyder Ave Dental Center

Philadelphia, PA 19148

(215) 334-4900

Hours: Monday through Friday, 8:30 a.m. – 5 p.m. currently no Saturday hours.

Services: General dentistry

Veteran Eligibility: Care will be provided to anyone in need.

Fees: Contact the center for information on accepted insurance plans or other payment options.

Area Served: Philadelphia

HEALTH

Contact: Viola Owens, Dental Operations Manager, (215) 229-1390

Website: www.gphainc.org

Greater Philadelphia Health Action, Inc. — Wilson Park Medical Center

2520 Snyder Ave

Philadelphia, PA 19145

(215) 755-6866

Hours: Monday through Friday, 8:30 a.m. – 5 p.m.

Services: General dentistry

Veteran Eligibility: Care will be provided to anyone in need.

Fees: Contact the center for information on accepted insurance plans or other payment options.

Area Served: Philadelphia

Contact: Viola Owens, Dental Operations Manager, (215) 229-1390

Website: www.gphainc.org

HealthLink Medical Center

1775 Street Road

Southampton, PA 18966

(215) 364-4247

Hours: Monday through Friday **by appointment only**

Services: Primary dental care, including, fillings, extractions and X-rays

Veteran Eligibility: Employed adult residents of Montgomery or Bucks counties without health and dental insurance and whose earnings fall within 200 percent of the Federal Poverty Guidelines

Fees: Free

Area Served: Montgomery and Bucks counties

Contact: **Contact:** May Obrien, Executive Director, (215) 364-4247

Website: www.healthlinkmedical.org

Manor Dental Health Center

700 Fox Chase Rd

Jenkintown, PA 19046

(215) 887-7617

Hours: Monday, 9 a.m.-12 p.m. and 6p.m.-9p.m., Tuesday, 9 a.m. - 5 p.m., Wednesday, 9 a.m.- 9 p.m. and Friday, 9 a.m.-4 p.m.

Services: General dentistry; **Please note that student treatment will take longer because student procedures are checked by the dental faculty.**

Veteran Eligibility: Care will be provided to anyone in need.

Fees: A reduced-fee schedule is available, contact the center for information on accepted insurance plans or other payment options.

Area Served: Bucks, Montgomery and Philadelphia counties

Contact: Veteran Representative, (215) 887-7617

Website: www.manor.edu

HEALTH

Montgomery County Community College Dental Hygiene Clinic

**Science Center 211
340 DeKalb Pike
Blue Bell, PA 19422
(215) 641-6483**

Hours: By appointment only, September through May Mon-8:30-11:30 for Periodontal only
Wed & Fri 8:30-11:30 & 1p-4 p for cleanings. Starting in Spring Tues & Thurs hours added, same as
W/F.

Services: Exams, cleaning, X-rays and sealants

Veteran Eligibility: Care will be provided to anyone in need.

Fees: \$5-\$15 depending on service provided

Area Served: All counties

Contact: Clinic coordinator at (215) 641-6483

Phoenixville Health Care Access Foundation

**723 Wheatland St. Suite 2C
Phoenixville, PA 19460
(877) 765-0477 (toll-free)**

Hours: Monday through Friday, 9 a.m. - 4:30 p.m., **appointments preferred**

Services: Cleanings, exams, sealants, fillings, and extractions

Veteran Eligibility: All ages, must meet financial guidelines

Fees: A \$5 co-payment for child; co-payment for adults is based on ability to pay.

Area Served: Parts of Chester and Montgomery counties

Contact: Tracy Shantz, Program Director, (610) 935-3165

Website: www.phcafoundation.org

Quality Community Health Care, Inc. - Vaux Family Health Center

**2300 West Masters Street
Philadelphia, PA 19132
(215) 236-8289**

Hours: Monday, 8:30 a.m. – 4:30 p.m., Tuesday, 8:30 a.m. – 4:30 p.m. and Wednesday, 12 p.m. – 8
p.m.

Services: General dentistry

Veteran Eligibility: Care will be provided to anyone in need

Fees: Contact the center for information on accepted insurance plans or other payment options

Area Served: Philadelphia

Contact: Marcella E. Lingham, EdD, Executive Director, (215) 227-0300

Sacred Heart Hospital Dental Center

**Sigal Center
450 W. Chew St
Allentown, PA 18102
(610) 776-4802**

Hours: Monday through Friday, 8 a.m. – 4 p.m., **by appointment only**

HEALTH

Services: All dental procedures except for orthodontics

Veteran Eligibility: No criteria

Fees: Accepts Medical Assistance and some private insurances; financial arrangements are available for the uninsured.

Area Served: Lehigh and surrounding counties

Contact: Robert Delie, Program Director, (610) 776-4802

The Abram and Goldie Cohen Dental Programs Center

750 Montgomery Avenue

Bryn Mawr, PA 19010

Phone: (610) 526-6015 or (610) 526-6113

Fax: (610) 526-6182

Hours: Monday and Friday, 8:30 a.m. - 4:30 p.m. and Wednesday, 1:00 p.m. - 5:00 p.m.

Services: Adult and child oral examinations; oral cancer screening; periodontal and restorative charting; X-rays, if indicated; teeth cleaning (prophylaxis); fluoride treatments; preventive oral health instruction and home-care aids; dental sealants; and dental nutritional counseling

Veteran Eligibility: None

Fees: Fees start at \$20 for children and \$30 for adults. All adults ages 55 and older can receive dental health services for \$10.

Area Served: Anyone in need

Contact: Theresa Sims, Clinic Manager, (610) 526-6015

Website: www.harcum.edu

University of Pennsylvania School of Dental Medicine Dental Clinic

240 South 40th Street

Philadelphia, PA 19104

(215) 898-8965

Hours: Monday through Friday, 8:00 a.m. – 4:00 p.m.

Services: All; please note that student treatment will take longer because faculty members must monitor each procedure.

Veteran Eligibility: Care will be provided to anyone in need.

Fees: Accepts Medical Assistance, reduced-fee schedule for the uninsured depending on provider level (dental students have lower fees than faculty dentists)

Area Served: Philadelphia

Contact: Joan Gluch, Pediatric Dentistry Support, (215) 898-8429

Website: www.dental.upenn.edu

*Source: <http://www.padental.org> ; Dental resources information verified via, Cheryl D Laurento, RN Case Manager ; 12/2012

HEALTH

CHESTER COUNTY HOSPITALS

<u>HOSPITALS</u>	<u>PHONE NUMBER#</u>	<u>LOCATION</u>
*Brandywine Hospital	610-383-8000	Coatesville
*Bryn Mawr Hospital	610-526-3000	Bryn Mawr
*Chester County Hospital	610-431-5000	West Chester
*Coatesville VA Medical Center	610-384-7711	Coatesville
*Jennersville Regional Hospital	610-869-1000	West Grove
*Paoli Hospital	610-648-1000	Paoli
*Phoenixville Hospital	610-983-1000	Phoenixville

DELAWARE COUNTY HOSPITALS

- *Bryn Mawr Hospital – 130 South Bryn Mawr Avenue, Bryn Mawr (484) 337-3000
- *Crozer Chester Medical Center – One Medical Center Boulevard, Upland (610) 447-2000
- *Delaware County Memorial Hospital – 501 North Lansdowne Avenue, Drexel Hill (610) 284-8100
- *Riddle Hospital – 1068 West Baltimore Pike, Media (484) 227-9400
- *Springfield Hospital – 190 West Sproul Road, Springfield (610) 328-8700
- *Taylor Hospital – 175 East Chester Pike, Ridley Park (610) 595-6000

MONTGOMERY COUNTY HOSPITALS

- *Abington Health Lansdale Hospital - 100 Medical Campus Drive, Lansdale (215) 368-2100
- *Abington Hospital - 1200 Old York Road, Abington (215) 481-2000
- *Bryn Mawr Hospital – 130 South Bryn Mawr Avenue, Bryn Mawr (484) 337-3000
- *Einstein Medical Center Elkins Park - 60 Township Line Road, Elkins Park (215) 663-6000
- *Einstein Medical Center Montgomery – 559 West Germantown Pike, East Norristown (484) 622-1000
- *Lankenau Hospital – 100 Lancaster Avenue, Wynnewood (484) 476-2000
- *Mercy Suburban Hospital – 2701 DeKalb Pike, East Norristown (610) 278-2000
- *Pottstown Memorial Medical Center – 1600 East High Street, Pottstown (610) 327-7000

*Source: Hospital information verified via HUD/VASH Case Management Specialist: Michelle Bade, LCSW; 12/ 2012

HEALTH

LEARNING ALLY-PHILADELPHIA STUDIO

215 W. Church Road, Suite 111
King of Prussia, PA 19406-3209
610-265-8090

Learning Ally is a nonprofit organization that serves all individuals who cannot effectively read standard print because of visual impairment, physical disability or learning disability. Learning Ally's digitally recorded textbooks on CD provide unprecedented navigation, ease of use and proven effectiveness as learning tools for people with print disabilities to earn college and graduate degrees as well as pursue professional development.

*Source: Learning ALLY information verified via VIST Coordinator, M. Focht, LCSW;11/2012

LIBRARY FOR THE BLIND AND PHYSICALLY HANDICAPPED FREE LIBRARY OF PHILADELPHIA

919 Walnut Street
Philadelphia, PA 19107-5289
Telephone: 215-683-3213 or 800-222-1754
Fax: 215-683-3211
E-mail: flpblind@freelibrary.org

The talking-book program was established by an act of Congress in 1931 to serve blind adults. It was expanded in 1952 to include children, in 1962 to provide music materials, and again in 1966 to include individuals with other physical impairments that prevent the reading of standard print. Any resident of the United States or American citizen living abroad who is unable to read or use standard print materials as a result of a temporary or permanent visual or physical limitation may receive service. The program is tax supported by federal, state, and, where appropriate, local government agencies. There is no cost to eligible readers.

*Source: Library for the blind and physically handicapped information verified via VIST Coordinator, M. Focht, LCSW;11/2012

PROJECT ONE

Voni Moore-Mastovich, Program Director
Coatesville Center for Community Health
1001 E. Lincoln Highway
Coatesville, PA 19320
610-466-0603; Email: vmoore@familyservice.us

Project ONE (a program of Family Service of Chester County) is a program initiated to identify and provide medical case management (MCM) services to the people living with HIV/AIDS in Chester County. The goal of Project ONE is to reach out to those individuals who presently feel isolated from support systems, and offer them the opportunity of financial, emotional, and physical resources. The mission of Project ONE is to provide a safe, confidential, warm, and nurturing environment for those facing the challenges of HIV/AIDS in the county. Additional services include counseling, support groups, and preventive education.

Project ONE services are available in both English and Spanish.

*Source: Project ONE info verified via Program Director, Voni Moore-Mastovich; 12/2012